



PURRFECT CAT BOARDING CUSTOMER BOARDING AGREEMENT

Owner's Name _____
 Street Address _____
 City, State & Zip Code _____
 Home/Cell Phone _____
 Contact Number While Away _____
 Email Address _____
 Emergency Name & Number _____

CAT INFO

NAME	BREED	COLOR	SEX	WEIGHT	AGE

If we notice a decrease in your cat's appetite, we may introduce different food/treats in order to stimulate its appetite. Please inform us of any dietary restrictions and allergies we need to be aware of.

DIETARY RESTRICTIONS?	
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VETERINARY NAME/PHONE	
RABIES EXP DATE(S)	
FVRCP EXP DATE(S)	

MEDICAL INFORMATION AND DISCLAIMER:

Purrfect Cat Boarding cannot stress enough the importance for all of our guests to contact their vets prior to boarding and let them know that your cat will be in our care. Without this, it can be difficult for us to talk to and schedule a wellness check with your vet. Lack of eating, lethargy, sprains, kitty-colds, excessive blood in stool, and inability to walk are all ailments we have seen that may require a check up.

Boarding your cat increases the potential for respiratory infections (kitty colds) to spread. While we require FVRCP vaccinations for all cats boarding with us, this does not make our facility cold-proof. If we notice a guest of ours is showing signs of a cat cold, we reserve the right to move the cat out of its boarding space into an isolation room. This does not guarantee that the cold will not spread or that symptoms will not get worse. **Purrfect Cat Boarding is not liable for vet visits as the result of a respiratory infection during boarding.**

Purrfect Cat Boarding has designated isolation spaces for potentially contagious cats. However, because of the limited size of our facilities, we may be required to isolate sick cats in one of our private rooms. If a private room is booked, we reserve the right to move the occupant(s) out of that private room to make space for potentially contagious cats. If a customer's cat is moved from a private room, Purrfect Cat Boarding will adjust the daily rate to reflect the time spent in different accommodations. Purrfect Cat Boarding will not move cats from private rooms into a space where there may be contagious cats.

If we sense a potential need for a vet visit (non emergency) for any reason, we will first contact you to discuss the conditions we are seeing. We will then take the next steps to arrange a vet visit if deemed necessary. Purrfect Cat Boarding can transport your cat to and from any check ups (for a \$30 minimum fee). However, we are a very busy facility and there is a potential for scheduling conflicts. If you believe your cat may need a check up, it is a good idea to find a local emergency contact we can communicate with if needed.

If there is a critical animal emergency, both of our facilities are close to the 24 hour Animal Medical Center of Seattle in Shoreline (206-244-3366). We are not an "end of life" facility and Purrfect Cat Boarding's policy is to take any cat that is experiencing an emergency to an animal hospital if your vet is unable to see your cat.

Some emergencies lead to the hard decision on whether to pay for hospitalization or to have your cat euthanized. **Please be aware that hospitalization can run in excess of \$5,000.** If Purrfect Cat Boarding pays medical bills on your behalf, we require reimbursement for all expenses incurred (vet bills + travel time). We will make every effort to contact you and your emergency contact during an emergency, however there is a possibility that we cannot reach you and may have to make this decision on your behalf. If the dollar amount you authorize us to spend on your behalf does not meet the threshold for care and we are unable to contact you, we reserve the right to make a care decision based on the best available solution that will fit your budget. In the event of a rare and extreme scenario with slim chance of recovery, euthanasia may be considered.

PLEASE READ AND INITIAL THE FOLLOWING

_____ I understand that boarding my cat increases the risk of a respiratory infection. If my cat does become infected with a respiratory issue while being boarded, Purrfect Cat Boarding is not liable for any medical bills incurred.

_____ I understand that while my cat is in the care of Purrfect Cat Boarding, a vet visit and/or hospital visit may arise. I am responsible for all medical bills plus the transportation time to and from the clinic. I authorize medical bills for my cat up to the amount listed.

\$_____ **if care exceeds this amount and we are unable to reach you, we may not be able to go forward with recommended treatment.**

_____ I give Purrfect Cat Boarding the right to instruct the medical professionals not to resuscitate my cat if there is potentially a life threatening emergency and/or the dollar amount needed to stabilize my cat is in excess of what was authorized **YES___ NO___**
_____ PCB has the right to refuse service to a cat if we deem it to be too ill or unsuited for our facility. It is the owners responsibility to inform PCB of any and all medical and behavioral concerns prior to board.

_____ I understand that if my cat or another cat at Purrfect Cat Boarding is sick, they will be moved from their existing space to an isolation room/kennel. This may require my non-sick cat(s) to be moved from a private room to a kennel if all other isolation options are full. If my cat(s) need to be moved from a private room, PCB will adjust the daily rate to reflect the correct accommodations for that time period.

_____ Medication and supplements administered will be charged per dose/per cat.

_____ If fleas are detected, we will administer a flea treatment combination at the cost of \$30 for Advantage (or comparable) topical treatment and \$15 for a CapStar oral tablet treatment.

_____ Cats not picked up 30 days from the agreed upon pick up date without notice may be deemed abandoned and will be surrendered to the King County Animal shelter at the owner's expense.

_____ Any bedding/personal items/toys left for your cat's stay may be washed. Our policy is to wash items we deem unsanitary. We are not responsible for any lost or damaged items.

_____ If there is not enough food provided for the duration of your cat's stay, house food will be given at the cost of \$2 per meal per cat.

_____ Our policy is to not allow after hour pick-up/drop-off. Cats not picked up by 7pm can be picked up the following day between 8am and noon for no additional charge.

_____ First time customers are required to pay a 50% deposit at drop off according to the projected length of stay.

_____ Although we are a secure facility and our staff is trained to ensure the safety of all our boarding residents, there are very rare occasions where a cat can escape. In this case, we have protocols in place to make sure an immediate response is taken to recover the cat.

_____ If you like to check on your pet or receive pictures, you can call or email to request. We cannot accommodate daily updates. We will always let you know if we have any concerns.

I HAVE READ UNDERSTAND AND ACCEPT THE ABOVE AGREEMENT

Signed:_____ Date:_____