Dear valued customers,

Due to high demand over holidays, we have implemented a new policy that ensures we are at or near full capacity, helping us best serve as many customers as possible. We greatly appreciate your business and your understanding of this change!

1. We are now requiring all customers booked over the listed holidays to pay a $100 deposit that will be applied towards the final booking total. Holiday deposits have reduced last-minute cancellations which allows us to accommodate more customers. **Deposits are refundable if cancelled 10+ days in advance of the start date.**
    - Memorial Day (PCB open)
    - 4th of July
    - Labor Day (PCB open)
    - Thanksgiving
    - Christmas
    - New Years Day

2. Purrfect Cat Boarding will be **closed for pickup and drop off** on the following days:
    - Easter
    - 4th of July
    - Thanksgiving
    - Christmas
    - New Years Day

    With the exception of Easter, any reservation that **ends the day before or starts the day after** one of the above holidays will be charged for the day of the holiday and subject to the $100 deposit.
    (Example: pickups on 12/24 or drop offs on 12/26 will be charged for Christmas)

3. In the past, we have had to turn away some longer bookings due to short stays over holidays. You may book for fewer than 5 days, but for the holidays listed below, there will be a **minimum 5 day charge**.
    - 4th of July
    - Thanksgiving
    - Christmas
    - New Years Day

    Reservations fewer than 5 days that **end the day before or start the day after** will also be subject to the 5 day charge and the $100 deposit for the holiday.
    (Example: 7/1-7/3 or 7/5-7/7)

Please let us know if you have any questions or concerns, and as always, we look forward to taking care of your cat(s)!